



LOUISIANA DEPARTMENT OF INSURANCE

JAMES J. DONELON
COMMISSIONER

January 27, 2016

RE: 2015 Health Insurance Issuers External Review Annual Report
2015 Annual Certification for UROs

Due Date: March 1, 2016

Dear Sir or Madam:

On January 1, 2015, the Internal Claims and Appeals Process and External Review Act which sets forth Louisiana's internal and external review statutes became effective. See, La. R.S. 22:2391 through 22:2453 which was enacted by 2013 Louisiana Act Number 326. Pursuant to La. R.S. 22:2443, a Health Insurance Issuer is required to file an annual report (report) of its external review activities with the LDI. The report information must reflect activity from January 1, 2015 through December 31, 2015.

Additionally, Regulation 103, Section 6215, requires all health insurance issuers to annually certify in writing that their utilization review program or the utilization review program of their designated URO complies with all state and federal laws regarding confidentiality and reporting.

The report and certification are due on March 1, 2016.

The report forms, certification, and directions can be found on the LDI's website at the following link: <http://www.lidi.la.gov/regulatoryforms>. The report forms and certification can be completed electronically and e-mailed to hbuckley@ldi.la.gov or a hard copy can be mailed to the attention of Holly Buckley, Office of Health Insurance, Louisiana Department of Insurance, P.O. Box 94214, Baton Rouge, LA 70804-9214.

Please note that the Office of Health Insurance will only accept 2015 Annual Report submissions on the report forms provided. Failure to use these report forms will result in a disapproval of the report and a possible sanction as set forth in La. R.S. 22:2453.

Should you have questions, please contact Holly Buckley at the Office of Health Insurance at hbuckley@ldi.la.gov or by calling (225) 219-0773.

Sincerely,

Alecia Johnson

Alecia Johnson

Office of Health, Life and Annuity Insurance