



Navigators for a Healthy Louisiana

Louisiana Department of Insurance
2014 Annual Health Care Conference May 20th, 2014

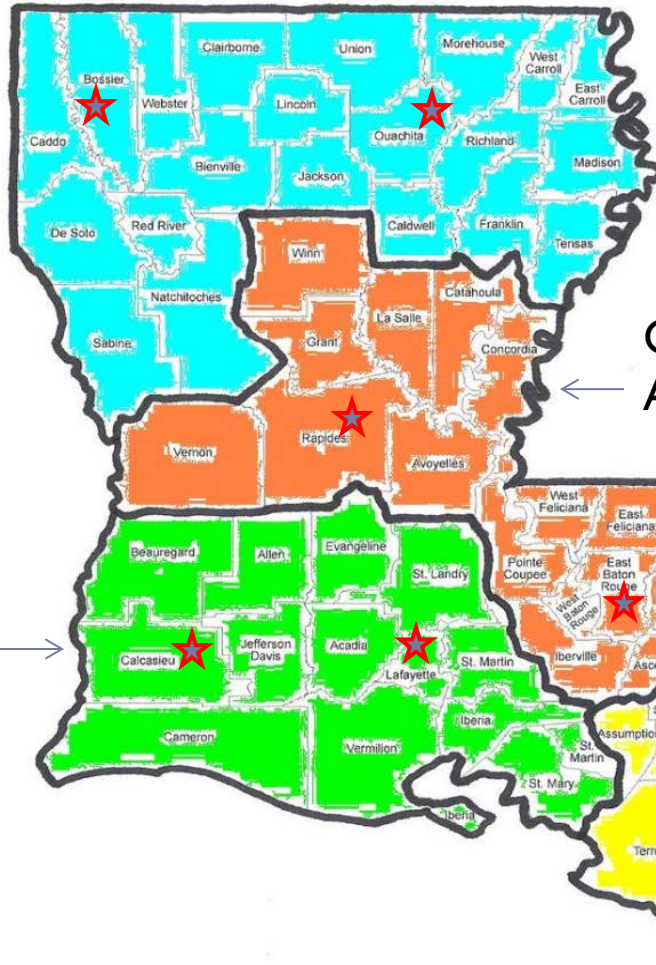
Navigators for a Healthy Louisiana

- ▶ On August 15th, 2013 Louisiana Area Health Education Centers were awarded \$1.1million by HHS to serve as an in-person resource for Louisianans who want additional assistance in shopping for and enrolling in plans in the Health Insurance Marketplace beginning on October 1st.



Federally-Facilitated Navigators in Louisiana

North LA
AHEC



NORTH LOUISIANA
AHEC



SOUTHWEST
LOUISIANA
AHEC
Area Health Education Center



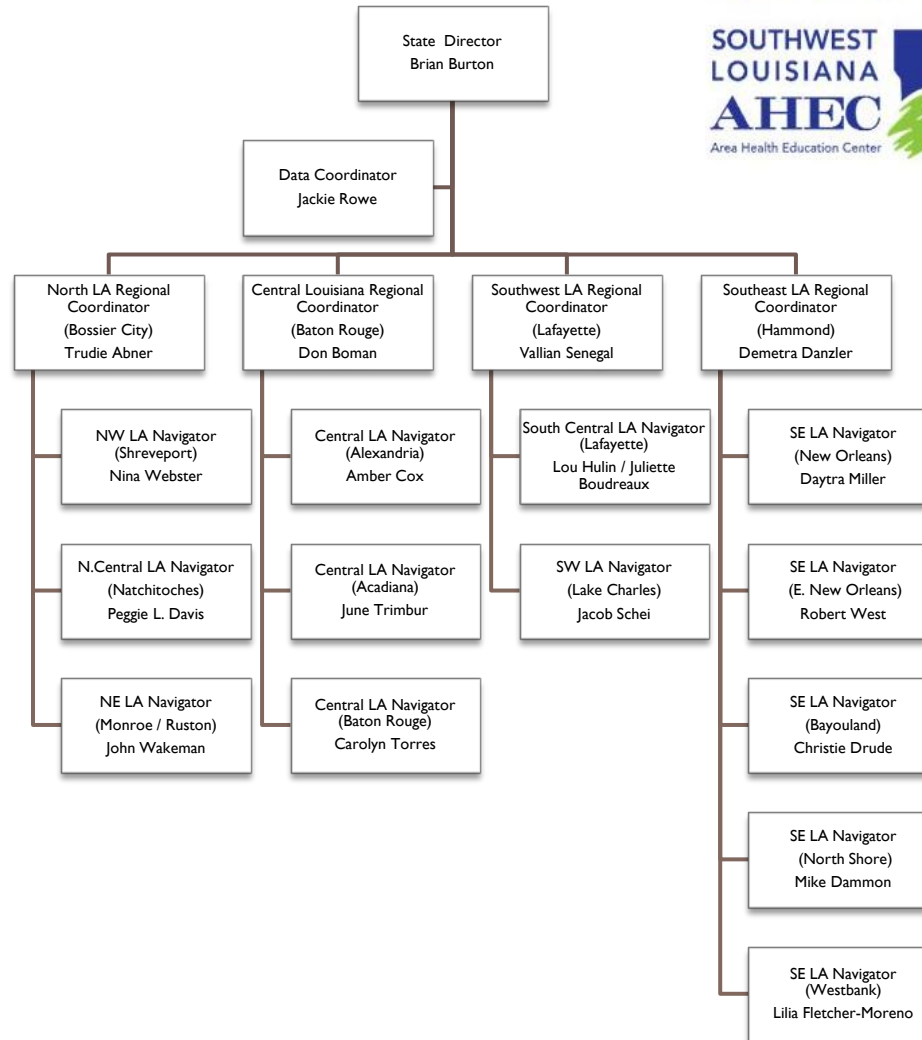
Central Louisiana
AHEC

Central LA
AHEC

Southwest
LA AHEC

Southeast
LA AHEC

Navigator Distribution



Navigators for a Healthy Louisiana



AHEC's Role in the Affordable Care Act

EDUCATION & ENROLLEMENT:

- ▶ Starting October 1, 2013, consumers in Louisiana were able to begin to choose new affordable health insurance options through a new Health Insurance Marketplace.
- ▶ In Louisiana, the Federal Government will federally-facilitate the marketplace.
- ▶ In Louisiana, Navigators play a vital role in helping consumers prepare electronic and paper applications to establish eligibility and enroll in coverage through the Marketplaces and potentially qualify for an insurance affordability program.
- ▶ Navigators also provide outreach and education to raise awareness about the Marketplace.



Navigators for a Healthy Louisiana

- ▶ Louisiana did not set up a state-run exchange. In Louisiana, the federal government will federally facilitate the Marketplace. The four AHECs are one of four federal grantees to provide education and/or enrollment services for Louisiana citizens.

Southwest LA Area Health Education Center (statewide)	Under - & Uninsured in Louisiana	Martin Luther King Health Center (Shreveport)	Their patients / un-insured in NW Louisiana
Southern United Neighborhoods (statewide)	Volunteers, those below poverty levels, Arklatex Area	Capitol Area Agency on Aging, District 2 (Baton Rouge)	Nursing Home & Hospice Employees

- ▶ Our primary objective is to provide outreach and education to raise awareness about the Health Insurance Marketplace and refer consumers to other enrollment options as well as health insurance ombudsman and consumer assistance programs when necessary.
-



Role of Navigators, Application Counselors, Health Centers, Etc.

- ▶ **Navigators:** Navigators are outlined in the ACA as helpers for people to enroll in coverage through the Health Insurance Marketplace and make referrals for Medicaid and LaCHIP enrollment.
- ▶ Navigators are funded and regulated by the Dept. of Health & Human Services; Centers for Medicaid & Medicare Services and must meet cultural competency and go through training and certification.
- ▶ Navigators provide outreach and education to raise awareness about the Marketplace.
- ▶ Navigators are registered with LA DOI.



Statewide and Regional Advisory Boards

- ▶ **Role of the state-wide advisory board:**
 - ▶ To ensure consumers and stakeholders represented by panel members receive due consideration during program implementation.
 - ▶ Assist Regional Coordinators in determining members for regional advisory panels.
 - ▶ Serve as gatekeepers for their consumers by promoting NHL's outreach activities in their communities.

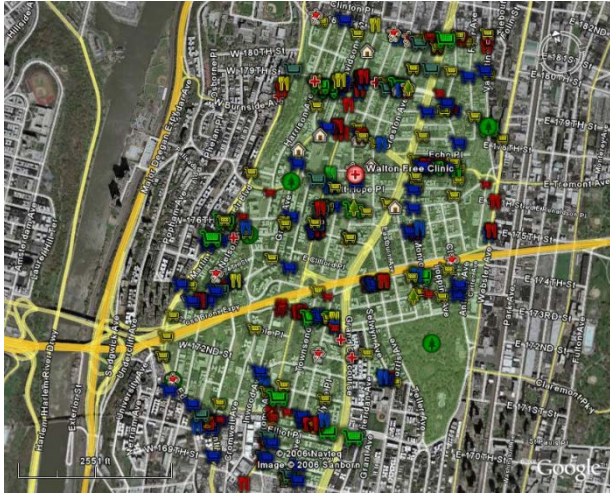


▶ **Role of the regional advisory board:**

- ▶ Regional Advisory Boards are set up in the following regions: Shreveport, Monroe, Alexandria, Lake Charles, Lafayette, Baton Rouge, North Shore, Bayou-land, and New Orleans.
- ▶ To ensure local consumers and stakeholders represented by panel members receive due consideration during program implementation.
- ▶ Serve as gatekeepers for their consumers by promoting NHL's outreach activities in their communities.
- ▶ Assist in Community Mapping process.
- ▶ Participate in on-going advisory meetings.



Mapping & Constituencies



Navigators for a Healthy Louisiana

Number of Outreach Events
October 1st, 2013 – April 18th, 2014

1,358

Number of Consumers Reached
October 1st, 2013 – April 18th, 2014

33,843



Education

What the Affordable Care Act Means for You

Name

Title

Email Address

Contact Information



NORTH LOUISIANA
OAHEC

SOUTHWEST
LOUISIANA
AHEC
Area Health Education Center



Central Louisiana
AHEC

Social Media

Navigators for a Healthy Louisiana
www.LAHealthcareNav.com

Navigators for a Healthy Louisiana is supported by Funding Opportunity Number CA-NAV-13-001 from the U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services. The contents provided in this publication are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.

Louisiana Navigators

Timeline About Photos Friends 14 Mutual More

Enrollment Assistance & Education - Scotlandville Branch Library

When Thu, January 23, 6:00pm – 7:30pm

Where Scotlandville Branch Library 7373 Scenic Hwy Baton Rouge LA ([map](#))

Description Mayor-President Melvin L. "Kip" Holden's Office in conjunction with Louisiana Healthcare Navigators, Louisiana Primary Care Association and Federally Qualified Health Centers will be at Scotlandville Branch Library 7373 Scenic Highway, Baton Rouge LA Thursday, January 23rd 6:00 pm - 7:30 pm

Giving a presentation on the Healthcare

Navigators for a Healthy Louisiana

The Navigators for a Healthy Louisiana will be at
Ms. Spooner
5600 Reed Blvd New Orleans, LA
March 30th
6:50 am

For an educational event where you can ask questions and get answers on the Healthcare Insurance plans that are set up in the Louisiana Insurance Marketplace and get **FREE/CONFIDENTIAL** help navigating through the marketplace.
 For more information please contact
Lilia Fletcher-Moreno at 866-428-4173

This event is open to the public.
 For more information on other events you can visit our website @ www.LAHealthcareNav.com

Health Insurance Marketplace

Navigators for a Healthy Louisiana is supported by Funding Opportunity Number CA-NAV-13-001 from the U.S. Department of Health and Human Services, Centers for Medicare & Medicaid Services. The contents provided in this publication are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.

www.LAHealthcareNav.com

NORTH LOUISIANA
AHEC

Central Louisiana
AHEC

SOUTHWEST
LOUISIANA
AHEC
Area Health Education Center



CONNECT WITH US:   

Sign Up for Email Updates

Submit

LOUISIANA HEALTHCARE NAVIGATORS

The *Official* Louisiana Federally-facilitated
Marketplace

HOME

REQUEST ENROLLMENT ASSISTANCE

HEALTHCARE PLANS

FAQ

CONTACT

HEALTHCARE PLANS AVAILABLE.

ENROLL NOW!

COVERAGE CAN BEGIN
AS EARLY AS JAN 1, 2014

VIEW PLANS 

87 DAYS

UNTIL YOU AND MILLIONS OF
OTHER LOUISIANIANS CAN BEGIN
RECEIVING AFFORDABLE



LOUISIANA HEALTHCARE NAVIGATORS

The Official Louisiana Federally-facilitated
Marketplace

HOME

REQUEST ENROLLMENT ASSISTANCE

HEALTHCARE PLANS

FAQ

CONTACT

SEE HEALTHCARE PLANS

AVAILABLE NOW.

COVERAGE CAN BEGIN
AS EARLY AS JAN 1, 2014VIEW PLANS 

77

DAYS

UNTIL YOU AND MILLIONS OF
OTHER LOUISIANIANS CAN BEGIN
RECEIVING AFFORDABLE
HEALTHCARE.

LOUISIANA HEALTHCARE NAVIGATORS

An innovative marketplace is here for Louisianians to compare and enroll in health insurance. Having insurance is an important way to stay healthy and to pay for healthcare if you get sick or injured. Health insurance can not only provide care to keep your body healthy, it also protects your peace of mind—you can rest assured that you will have help when you need it most.

You may have thought you couldn't afford health insurance, but now you can shop for health insurance that meets your healthcare needs and financial realities. The federal law called the *Patient Protection and Affordable Care Act* provides a number of ways for individuals and employers to help make coverage more affordable. For individuals, financial assistance is available on a sliding scale, with more support for those who earn less. Louisiana Healthcare Navigators will help you determine if you qualify for these types of assistance programs.

The Louisiana Healthcare Navigators can help you and your family compare and choose health coverage that best fits your needs and budget. We can help make health coverage more accessible and easier to understand, so you'll have more choices, more control and more access to health insurance than ever before.

Enrollment is open now and coverage can begin as early as January 2014.

Louisiana Healthcare Navigators is a consortium of the four Area Health Education Centers in Louisiana. Our collaboration was created to help you get health coverage to protect yourself and your loved ones.

REQUEST FREE ENROLLMENT ASSISTANCE

Choose a parish below to schedule an appointment with a navigator, and see upcoming Navigator events in your area.

Choose Parish



FREQUENTLY ASKED QUESTIONS

[What are the Louisiana Healthcare Navigators?](#)

[Who is eligible to receive help from the Louisiana Healthcare Navigators?](#)

HEALTHCARE PLANS AVAILABLE

Look at and compare the health insurance plans available in Louisiana.

[Click here and select "Louisiana."](#)

GET AN ESTIMATE

of your eligibility for subsidies and how much you could spend on health insurance.

[Click here to access calculator.](#)

Outcomes

- ▶ **97,208** Louisianans enrolled in Qualified Health Plans
- ▶ In Louisiana, this was **92%** of CMS projected would enroll
- ▶ As of April 12th, **158%** of what was projected for New Orleans enrolled in QHPs.
- ▶ As of April 17th, **8 million Americans** signed up for private insurance in the Health Insurance Marketplace, **35%** of those who signed up are under 35 years old and 28% are between 18 and 34 years old.
- ▶ **3 million** young adults gained coverage by being able to stay on their parents plan.



Outcomes

- ▶ **5 million people** are enrolled in plans that meet ACA standards outside the marketplace according to a CBO estimate.
 - ▶ **5.7 million people will be uninsured** in 2016 because 24 states have not expanded Medicaid.
 - ▶ Up to **129 million** Americans with pre-existing conditions – including 17 million children – no longer have to worry about being denied health coverage or charged higher premiums because of their health status.
 - ▶ Approximately **60 million** Americans have gained expanded mental health and substance abuse disorder benefits.
 - ▶ **105 million** Americans no longer have to worry about having their health benefits cut off after they reach a life time limit.
-



What's Next April 15th – November 15th

- ▶ Prepare for the 2015 Open Enrollment Period.
- ▶ Begin Louisiana licensing process.
- ▶ Continue to educate consumers on ACA
- ▶ Assist consumers with special enrollment
- ▶ Convene business advisory panels for SHOP
- ▶ Educate businesses on Small Business Health Options Program (SHOP) Marketplace.
- ▶ Identify outreach opportunities.
- ▶ EDUCATE, EDUCATE, EDUCATE




Contact Information

Website: www.LAHealthcarenav.com

Social Media:

 Louisiana Navigators

 Navigators for a Healthy Louisiana

 @LANavigators

LA State Director:

Brian Burton (337) 478-4822 ext15
interventions@swlahec.com

Data Coordinator:

Jackie Rowe (337) 989-0001
evaluations@swlahec.com

Area Health Education Center	Phone Number	Regional Coordinator	Regional Coordinator Contact Email	Parishes Served
North LA AHEC	318-746-4644	Trudie Abner	abner@nlahec.org	Caddo, Desoto, Sabine, Bossier, Red River, Natchitoches, Claiborne, Bienville, Lincoln, Union, Jackson, Ouachita, Caldwell, Morehouse, Richland, Webster, Franklin, West Carroll, East Carroll, Madison, Tensas
Central LA AHEC	318-433-2855	Don Boman	don@clahec.org	Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn, Ascension, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, West Baton Rouge, West Feliciana
Southwest LA AHEC	337-989-0001	Vallian Senegal	commed@swlahec.com	Allen, Beauregard, Calcasieu, Cameron, Jeff Davis, Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary, Vermilion
Southeast LA AHEC	866-428-4173	Demetra Dantzler	demetra.dantzler@selahec.org	Assumption, Jefferson, Lafourche, Orleans, Plaquemines, St. Bernard, St. Charles, St. James, St. John, St. Tammany, Tangipahoa, Terrebonne, Washington