



Annual Health Care Conference

March 10, 2015

Baton Rouge, Louisiana

Hosted by The Louisiana Department of Insurance

# Today's Topics



myLAHC



What Sets  
LAHC Apart?



2014  
Highlights



Looking  
Forward



# What Sets LAHC Apart?



- We are a nonprofit, member-governed health insurance company
- We reinvest back into our organization to enhance benefits and features, keep premiums competitive, and continue to offer access to high-quality healthcare for our members
- Beginning in 2016, the majority of our Board of Directors will consist of Member Elected Directors

**2011**

**September 12**

*LAHC incorporated and began the application process to operate in Louisiana*

**2012**

**September 28**

*LAHC chosen by the US Department of Health and Human Services to operate Louisiana's first and only Consumer Oriented and Operated Plan or (CO-OP)*

**2013**

**May 8**

*Louisiana Department of Insurance grants LAHC license*

**August 28**

*LAHC accredited by the National Committee for Quality Assurance (NCQA)*

**October 15**

*LAHC offers competitive health plans to fit the needs of individuals, families and employers during 2014 Open Enrollment*

**2014**

**January 1**

*Health coverage for individuals and employers starts statewide*

**November 15**

*2015 Open Enrollment period begins*

**2015**

**January 1**

*The second year of health coverage for individuals and employers began*

# 2014 Highlights



## Enhanced Features as of July 1, 2014

- © Streamlined provider networks
- © Improved Provider claims process
- © Improved Member communications through Member and Provider Portals and online Provider Directory

Provider  
Network grew  
to over 25,000  
licensed  
practitioners  
and major  
healthcare  
facilities within  
the state



“Pay Now”  
Electronic  
payment button  
activated on  
[www.myLAHC.org](http://www.myLAHC.org)



First  
“Member Director”  
elected  
in  
December 2014  
to the Board of  
Directors



# Looking Forward



Continue to Grow Our Membership



Enhance Our Provider Base



Adopt New Technologies



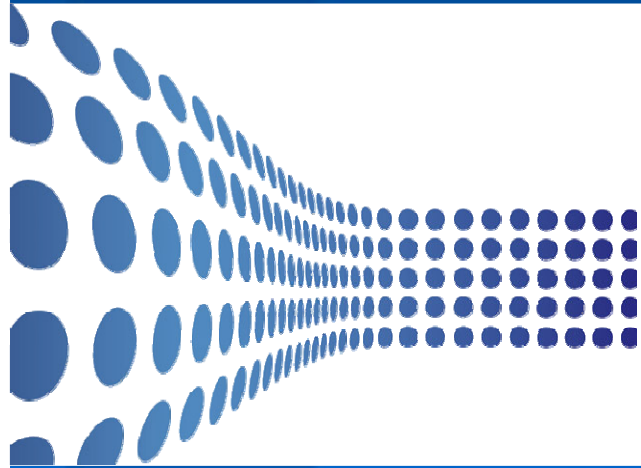
Host First Producer Advisory Council Meeting

# Professional Affiliations



- Society of Professional Benefit Administrators (SPBA)
- National Association of Employee Benefit Administrators (NAEBA)
- National Alliance of State Health CO-OPs (NAHSCO)
- Louisiana Association of NonProfits Organization (LANO)
- The Louisiana Association of Health Plans (LAHP)
- The Self-Insurance Institute of America, Inc. (SIIA)
- National Association of Health Underwriters (NAHU)
  - Louisiana Association of Health Underwriters (LAHU)
  - New Orleans Association of Health Underwriters
  - Baton Rouge Association of Health Underwriters
  - Red River Association of Health Underwriters
- Louisiana Business Group on Health (LBGH)
- Society for Human Resource Management (SHRM) – New Orleans Chapter
- New Orleans, Louisiana Society for Human Resource Management (NOLA HRMA)
- Jefferson Chamber of Commerce
- Young Leadership Council (YLC)





**LOUISIANA**  
HEALTH COOPERATIVE

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