

Greetings!

Thank you for your interest in volunteering with the Louisiana Senior Health Insurance Information Program (LA SHIIP). Volunteers are valued as an essential part of accomplishing our mission to reach out and deliver SHIIP services with compassion and care. Everyday our program makes a difference in someone's life and we encourage you to apply to become a part of our team.

Through educating and informing Medicare recipients, we empower them to make informed decisions about their health care coverage options, rights, and benefits. Our volunteers are people, through their unique skills and talents, expand our services far beyond our agency doors into new and diverse communities in need.

In this packet you will find an application form and some important informational material. Please complete all sections, as they are all important for reviewing all volunteer applicants.

Once the application is complete, please keep a copy for your records and submit the original to:

Vicki Dufrene
Insurance Manager, Consumer Advocacy-SHIIP
1702 N 3rd Street
Baton Rouge, LA 70804
Office: 225.219.7731
Fax: 225.219.0615
vdufrene@ldi.la.gov

We want to make this process as smooth as possible, so feel free to contact Krista if you have any questions.

Thank you so much for your time and we look forward to hearing from you soon,

Vicki Dufrene

LA SHIIP Essentials for Volunteers

Who we are? & How we do it!

Serving our community...

The Louisiana Senior Health Insurance Information Program is part of a national network that offers free, impartial and confidential counseling and assistance for people with Medicare.

Volunteers provide...

- Counseling to help Medicare beneficiaries make annual prescription drug plan enrollment period decisions.
- Education for the community about changes to Medicare and health insurance
- Assistance for beneficiaries who have limited incomes to help them save money on health care costs.

Reasons to join...

- Make a real difference in your community
- Keep up to date on Medicare and other health benefits
- Help people save money
- Positively impact others' lives
- Meet new people
- Experience professional growth
- Educate your community or parish
- Be part of a dynamic team

Why We Do It

Vulnerable people are missing out

- An estimated 25% (or nearly 195,000) of seniors in Louisiana live on less than \$16,755 per year (150% of the 2012 federal poverty level).
- Over 39,000 Medicare beneficiaries in Louisiana are eligible for, but not receiving the Medicare prescription drug Low-Income Subsidy (LIS/Extra Help) to save money on their health care cost.
- Louisiana SHIIP helps nearly 16,000 Louisianans a year save money & get better access to health care, 26% of whom are people with disabilities

Our Family Tree

Relationships & Responsibility

The LA SHIIP receives funding from the federal Centers for Medicare and Medicaid Services (CMS), an agency of the United States Department of Health and Human Services, in addition to financial support from the state of Louisiana. CMS provides federal grant funding to provide local help to Medicare beneficiaries about their health care choices.

Teams of LA SHIIP volunteers and paid staff provide individual counseling and assistance, community education presentations, and printed materials to the public. Certified LA SHIIP counselors conduct the client counseling via the telephone or in person at local offices throughout Louisiana.



